



## Industry Vertical Education Program (IVEP)

### Overview

The *Industry Vertical Education Program (IVEP)* is a **framework for workforce transformation**. Every establishment relies on the strength of its job groups—operators, supervisors, and leaders. Without structured learning, performance weakens and sustainability is at risk.

IVEP is fully **customized**. Using our **needs-versus-wants template**, we identify only what your workforce requires, then design programs that deliver targeted results.

Built on **technical and trade skills**, and strengthened with **soft skills** like communication, leadership, and adaptability, IVEP creates a workforce that is both capable and future-ready.

Our research spans **plantation, logistics, call centers, electronics, semiconductor plants, and government/local authorities**, ensuring programs reflect real industry demands.

In short, IVEP provides **the right learning, for the right job groups, at the right time**.

### What We Do

We deliver **only what your organization truly needs**. Using our **research-driven template**, we identify and separate the **needs** from the **wants** of your workforce. This ensures your program is practical, targeted, and impactful—without unnecessary add-ons.

### Core Focus: Tech and Trade

Industries depend on strong technical and trade capabilities. IVEP provides specialized training aligned to your business vertical:

- **Trade Skills:** From core practices to advanced industry-specific methods
- **Technical Mastery:** Technology-driven competencies for modern operations

- **Job Group Alignment:** Customized pathways for each role and function

### **Beyond Skills: Soft Skills Integration**

Technical expertise becomes truly effective when paired with the right human skills. To complement tech and trade, IVEP embeds essential **soft skills** such as:

- Communication and teamwork
- Leadership and decision-making
- Adaptability and problem-solving
- Customer and stakeholder engagement

### **Industry Research Thus Far**

Our research and program design are built on practical insights from multiple industries. To date, we have mapped and developed learning pathways for:

1. **Plantation** – job groups across field operations, estate management, and processing
2. **Logistics** – warehousing, transportation, supply chain, and port operations
3. **Call Centers** – frontline customer service, supervisors, and performance teams
4. **Electronics/Electrical Assembly Plants** – assembly lines, testing, and quality control
5. **Semiconductor Bonding & Packaging Plants** – operators, technicians, and process engineers
6. **Government / Local Authorities** – administrative, technical, and service delivery roles

### **Why Choose IVEP?**

- **Client-centered:** Programs are constructed from your needs, not generic templates
- **Industry-tested:** Built on proven insights from diverse verticals
- **Future-ready:** Balances trade, tech, and human skills
- **Sustainable:** Strengthens organizational resilience across job groups

### **The Outcome**

IVEP isn't just training—it's a **strategic workforce transformation tool**. By aligning trade, technology, and soft skills, your establishment builds a workforce that is capable, resilient, and ready to lead change in your industry.